

MEDIA RELEASE

RATIONING OF JET FUEL AFFECTS DOMESTIC FLIGHTS

Air Niugini regrets to inform our valued customers that jet fuel rationing by Puma Energy in Port Moresby continues to cause disruptions to our domestic flights.

Unfortunately, this rationing of aviation fuel has now been extended to other airports such as Lae and Mt Hagen, whilst supply at certain other airports has ceased altogether. This has resulted in Air Niugini reducing further its current domestic schedule, causing flight disruptions and inconvenience for our customers.

International flights are refuelling overseas as far as possible, and therefore are not affected.

We apologize for the inconvenience being caused and are diligently working to address this issue and minimize the disruption to our valued customers. Unfortunately, the rationing of fuel by Puma Energy is entirely outside the airline's control. Safety remains our number one priority and we will not compromise our operations.

Air Niugini expresses sincere gratitude for the patience and understanding of our customers who have experienced disruptions to their travel plans due to flight cancellations and delays.

We appreciate the continued support and understanding of our valued customers during this period.

Ends.....//

Corporate Communications Department

Friday 10^{th} May, 2024

誠に遺憾でありますが、プーマエナジー燃料供給会社の問題により、燃料供給問題が生じており、航空便の運航に甚大な影響を及ぼしております。国内線の減便等は避けられず、お客様に多大なご迷惑、ご不便をお掛けしておりますことを、ご理解ご了承くださいますようお願いいたします。

国際線は、可能な限り海外にて給油を行い、運航に支障をきたさぬ様努力しております。