

関係各位

パプアニューギニアでの燃料供給制限による国内線運航障害のご案内

パプアニューギニアで、燃料供給会社プーマエナジーと PNG 銀行間の論争によって、本日からパプアニューギニアの全ての航空会社へ燃料供給制限が決定されました。その事により、以下の運航障害が発生しておりますことをご案内申し上げます。

12月1日（木）国内線 朝便等一部を除き、残りを全てキャンセル

12月2日（金）国内線 半分をキャンセル

12月3日以降 国内線 プーマエナジーの燃料供給量が未知数のため、制限が解除されるまで運航障害が続き、具体的な運航計画を事前にご案内することは難しいことを予めご理解くださいますようお願いいたします。

* 残念ながら当該供給会社の代替業者はありません。

* 国際線への供給は通常どおり継続される予定です。

弊社としては、お客様の予約記録に登録された緊急連絡先に、メール等にて運航の取り消し等可能な限り事前にご連絡できるよう最善を尽くしますが、供給量等の関係で連絡が難しい場合がございます。予めご了承くださいますようお願いいたします。

また、当該運航障害は弊社の管轄外によるものではありませんが、運航基準を維持し、安全を最優先に、できるだけ早く通常運航できるよう関係者と協力して参ります。

皆さまには、ご不便、ご迷惑をお掛けいたしますが、供給制限の解除が決まり次第、改めてご利用日をご検討されますようお願い申し上げます。

以上



ニューギニア航空



MEDIA RELEASE

RESTRICTION OF FUEL SUPPLIES IN PNG CAUSES CANCELLATION OF FLIGHTS

Air Niugini wishes to advise the travelling public that due to an ongoing dispute between Puma Energy and the Bank of PNG, Puma has decided to restrict the supply of fuel to Air Niugini and all other airlines effective from today.

This restriction applies to Port Moresby and all the airports around PNG. Unfortunately, there is no alternative supplier of aviation fuel in most airports, including Port Moresby.

Consequently, Air Niugini is forced to announce that the remaining domestic flights for today (Thursday 1 December) have been cancelled due to PUMA Energy's refusal to supply Jet A1 fuel to the airlines. The airline is also cancelling half its domestic flying for Friday 2nd December to reflect these restrictions imposed by Puma. These cancellations will have to be ongoing each day until Puma's restrictions are removed.

Air Niugini will endeavour to advise passengers in advance of their flight being cancelled, however due to the difficulties of predicting exactly when the daily fuel allocation will run out, this may not always be possible.

Puma has advised that they will continue to refuel international flights as normal.

Air Niugini regrets any inconvenience caused to our customers, however the situation is outside the airline's control.

Air Niugini said "We have done everything possible to ensure that this situation did not occur and that we could continue to support the people of Papua New Guinea especially in this busy Christmas period. We can assure all our customers that we are completely up to date with our payments to PUMA Energy and this regrettable situation is 100% outside the control of

Air Niugini. We will continue to work with all concerned to ensure normal operations can resume as quickly as possible”.

Air Niugini apologise to its customers for the inconvenience, acknowledging the matter is outside of its control and that the airline will not reduce its operational standards and that safety is always paramount.

Our customers are advised to revalidate their travel to the next available flight once the date these restrictions will be lifted is known.

Ends...//

Corporate Communications Department

Thursday 01st December 2022